Ref. No.: Plexh/Cir/26 08/04/2025

To.

All Members of Plexconcil/

COA Members

Dear Sir / Madam,

Subject: Bi-Monthly Grievance Meetings for Member Exporters

In our continued effort to assist our member exporters in resolving trade-related issues, we are pleased to announce the initiation of bi-monthly grievance meetings. These meetings are designed to help us better understand the difficulties you face and to bring these issues to the attention of the relevant authorities.

We invite you to upload your grievances at https://forms.gle/C71N7TgYUSzJL8qt9 no later than the 20th of each month. Our team will review the submitted grievances by the 25th of each month. Based on this review, a virtual conference meeting slot will be allocated to each member during the last week of the month.

We kindly request that you share grievances that are specific to the concerned authority. This will enable the council to represent your issues effectively to the respective authorities. Each grievance will be given a separate reference number so that it can be tracked afterwards as well.

If you have previously submitted a grievance to Plexconcil and it remains unresolved, please resubmit it through this link. Kindly fill out a separate form for each grievance.

We look forward to your active participation in these meetings and to working together to address and resolve your trade-related challenges.

Best regards,

Team PLEXCONCIL