



दि प्लास्टिक एक्स्पोर्ट प्रमोशन कौन्सिल  
( भारत सरकार, वाणिज्य एवं उद्योग मंत्रालय, वाणिज्य विभाग द्वारा प्रायोजित )

**THE PLASTICS EXPORT PROMOTION COUNCIL**  
(Sponsored By The Ministry Of Commerce & Industry, Deptt. Of Commerce, Government Of India)

Dear All Members,

We wish to inform you that a Helpdesk has been operationalized by DGFT for export/import related issues being faced in the current situation. All issues related to Department of Commerce/DGFT may please be forwarded herewith. In this regard, please find attached the proforma spreadsheet for the purposes of listing and forwarding the 'Covid-19 related Import/Export Issues'. You may please send the filled proforma to [dgftedi@nic.in](mailto:dgftedi@nic.in)

In addition to the given sheet, exporters/importers may directly flag their issues through any of the following channels -

Contact@DGFT Platform ([http://rla.dgft.gov.in:8100/CRS\\_NEW/](http://rla.dgft.gov.in:8100/CRS_NEW/)) :

A ticket may be raised here with Concerned office : DGFT(HQ) and Subject: COVID-19

Email as per proforma at [dgftedi@nic.in](mailto:dgftedi@nic.in). You can call at Toll free number 1800-111-550

Kindly do the needful.

Best Regards

Plexconcil Team

The Plastics Export Promotion Council

(Sponsored by the Ministry of Commerce & Industry, Govt. of India)

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