

Ref. : Plexh/Cir/292

25.06.2019

All Members/All Members of the COA

Dear Sir(s),

## Sub : Regarding opening of Call Centre in the office of Addl. DGFT Mumbai

## We are glad to inform you that Director General of Foreign Trade - Shri Alok Vardhan Chaturvedi has inaugurated the call centre set up by the Mumbai office of the DGFT.

Please find below the silent features of the Call Centre :-

- This Call Centre has been set up to address the doubts/queries/questions of the exporters and importers.
- General information about foreign trade policy and international trade also can be asked.
- A specially trained dedicated staff is looking after the call centre.
- Public can reach this call centre on 022-20820961, 022-20820962, 022-20820963 and 022-20820927 from 10:00 am to 5:30 pm on all working days.

Hence we request all the members to take note of the same and take the advantage of this initiative.

With best regards, Yours sincerely,

Bharti Parave (Sr. Executive)